

Report ID
Report Run Date

EAOO0005D
May 6, 2013

EVERETT PUBLIC SCHOOLS Employee Assistance Program Report



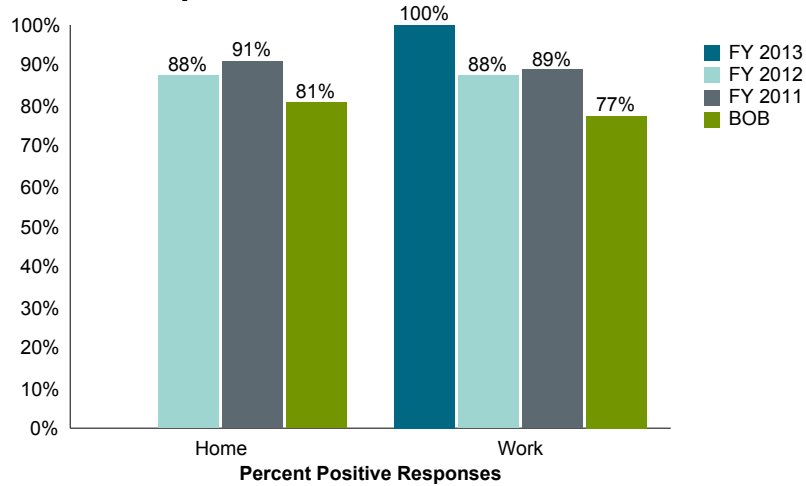
RIDDLE NITA
14100 MAGELLAN DRIVE
ST LOUIS, MO, 63043

Jan 1, 2013 - Mar 31, 2013

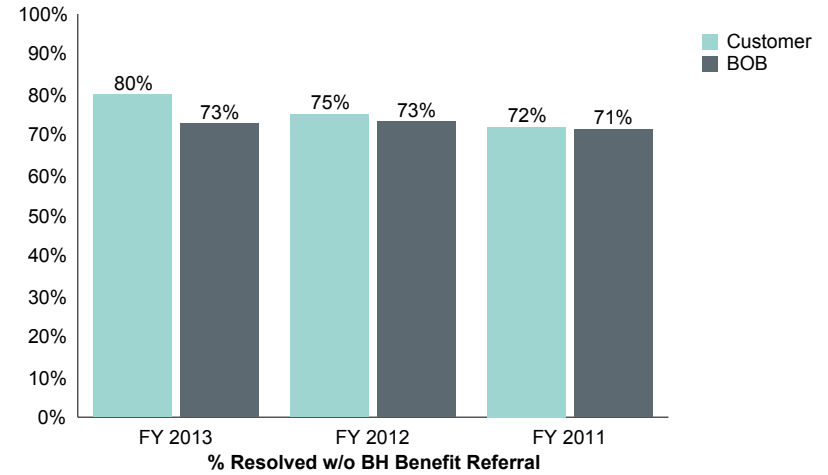


Outcomes Jan 1, 2013 - Mar 31, 2013

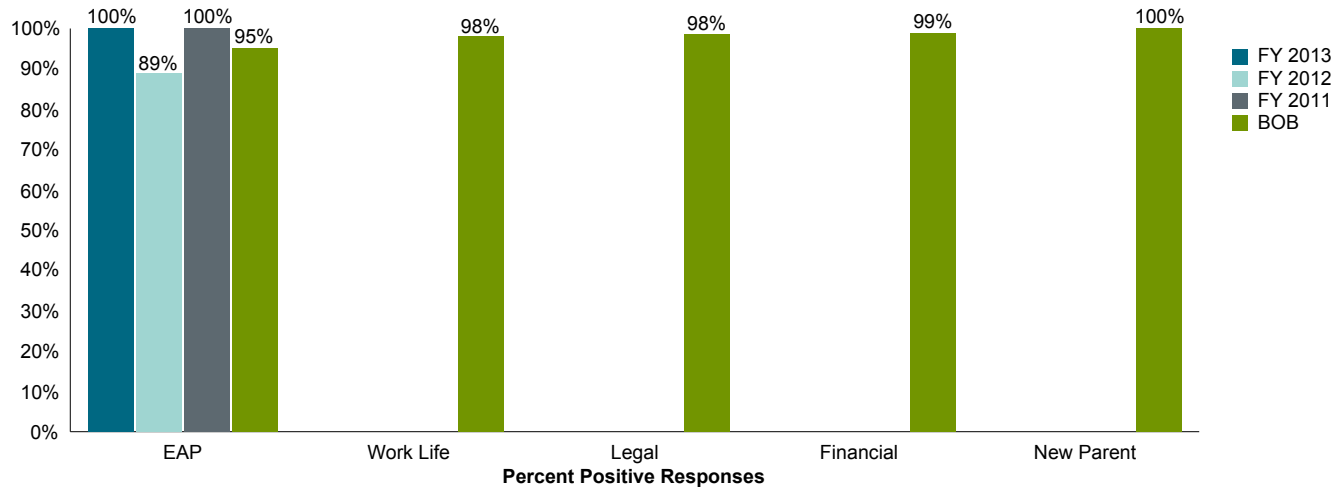
Improvement in Home and Work



Counseling Cases Resolved Within the EAP

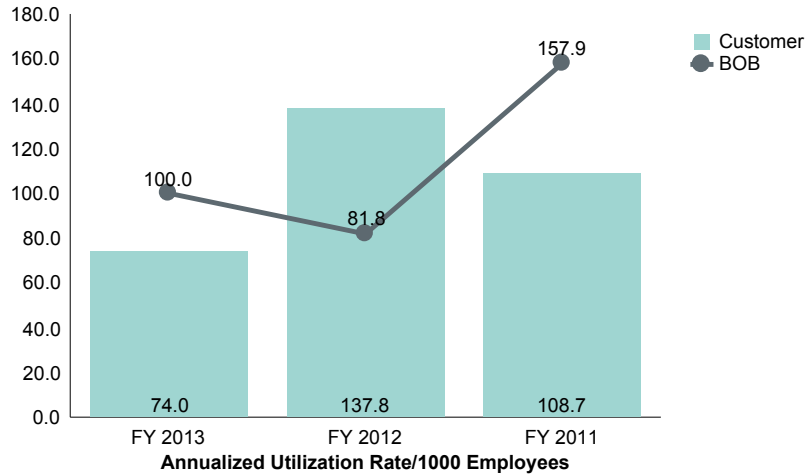


Overall Satisfaction

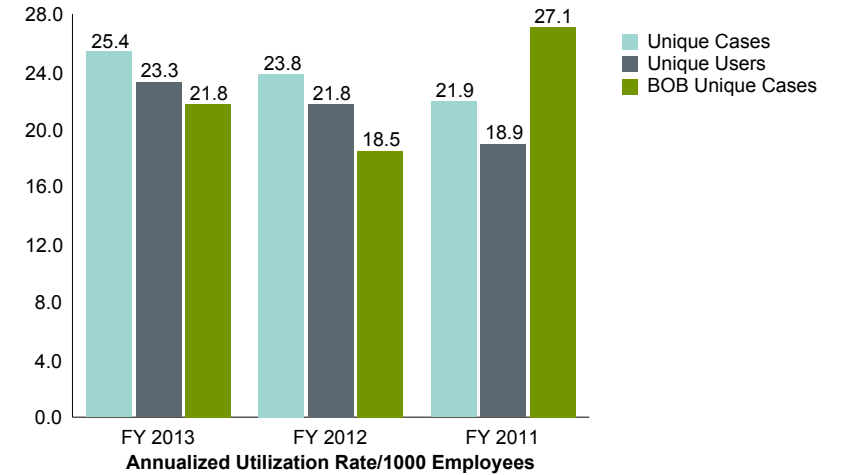


Utilization Jan 1, 2013 - Mar 31, 2013

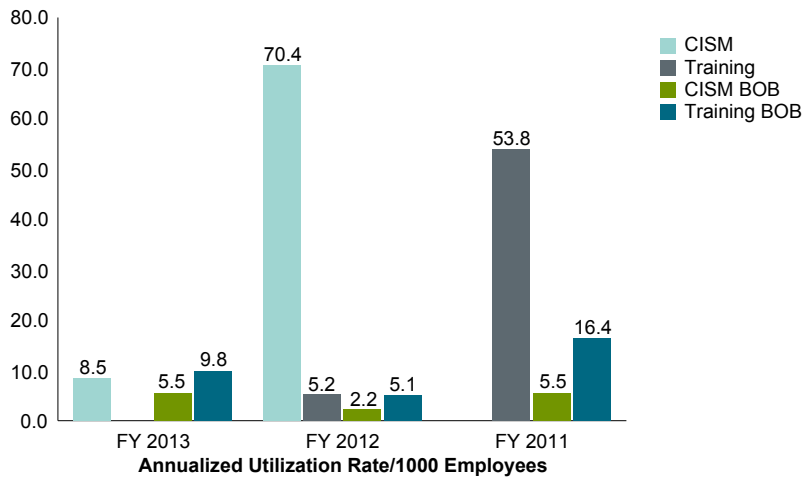
Overall Utilization



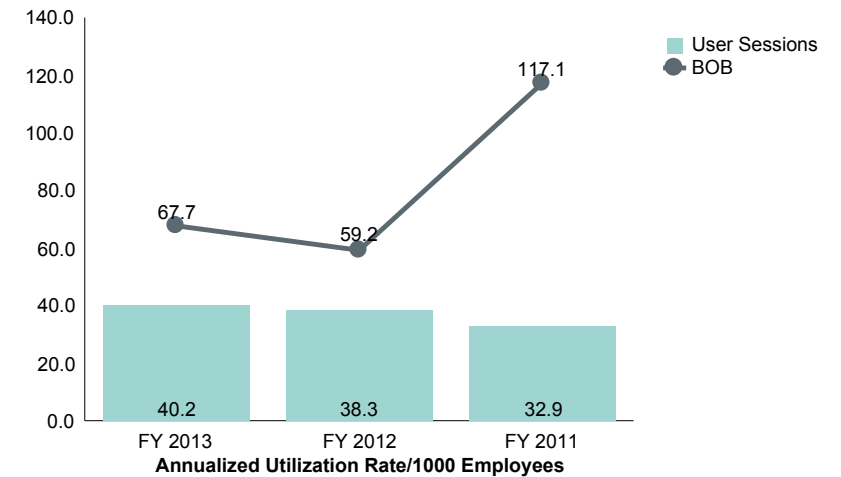
Counseling and Consultations



Training and CISM



Website User Sessions



Counseling Cases – Top 10 Problem Types and Referrals Jan 1, 2013 - Mar 31, 2013

Top 10 Most Common Problem Types	FY 2013		FY 2012		FY 2011	
	Number	% of Problem Types	Number	% of Problem Types	Number	% of Problem Types
Other	4	36.4%	4	19.0%	1	3.3%
Bereavement/Loss	2	18.2%	1	4.8%	4	13.3%
Marital	2	18.2%	4	19.0%	3	10.0%
Depression	1	9.1%	4	19.0%	6	20.0%
Family/Children	1	9.1%	2	9.5%		
Interpersonal Relationship	1	9.1%	1	4.8%	2	6.7%
Eating Disorder					1	3.3%
Other Compuls Disord			1	4.8%	1	3.3%
Psychological			1	4.8%	8	26.7%
Other's Emot/Health					1	3.3%
All Others			3	14.3%	3	10.0%

Top 10 Referral Types	FY 2013		FY 2012		FY 2011	
	Number	% of Referrals Made	Number	% of Referrals Made	Number	% of Referrals Made
Behavioral Health: Outpatient	2	50.0%	4	33.3%	6	42.9%
Self-Help:Other	1	25.0%				
Referral Not Listed	1	25.0%				
Substance Abuse: Outpat Prog						
All Others			8	66.7%	8	57.1%

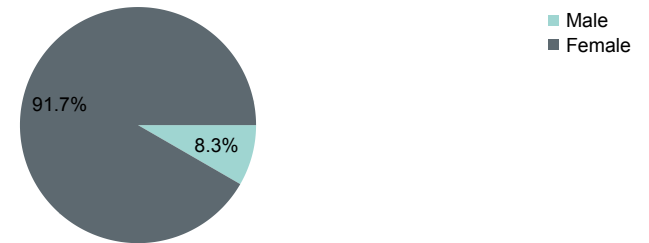
Demographics and Referral Source - Top 5 Percent of Total

Counseling and Consultations
Jan 1, 2013 - Mar 31, 2013

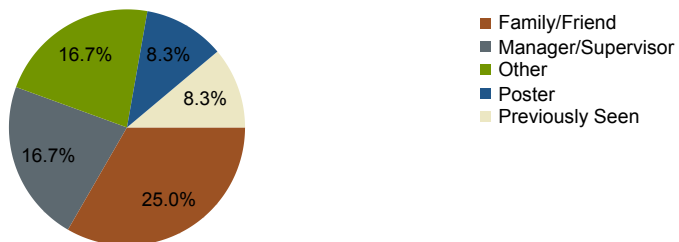
Age



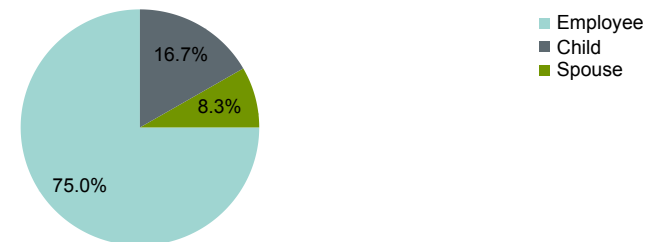
Gender



Information Source



Client Category



Data Summary

Jan 1, 2013 - Mar 31, 2013

	FY 2013			FY 2012			FY 2011		
	Total	Annualized*	%	Total	Annualized*	%	Total	Annualized*	%
Overall Utilization	35	74.0	7.4%	266	137.8	13.8%	218	108.7	10.9%
Utilization									
Counseling and Consultation Cases	12	25.4	2.5%	46	23.8	2.4%	44	21.9	2.2%
Training Participants				10	5.2	0.5%	108	53.8	5.4%
CISM Participants and Event Consultations	4	8.5	0.8%	136	70.4	7.0%			
Website User Sessions	19	40.2	4.0%	74	38.3	3.8%	66	32.9	3.3%
Service Activity									

Unique User Summary

FY 2013				FY 2012				FY 2011			
Employee Count	Unique Users	Annualized Employees/ 1000*	%	Employee Count	Unique Users	Annualized Employees/ 1000*	%	Employee Count	Unique Users	Annualized Employees/ 1000*	%
1,918	11	23.3	2.3%	1,925	42	21.8	2.2%	2,006	38	18.9	1.9%

*Annualized rates are based on 1000 Employees

Thanks for Partnering with Magellan

